

What is Emotional Quotient (EQ) and how can I master it?

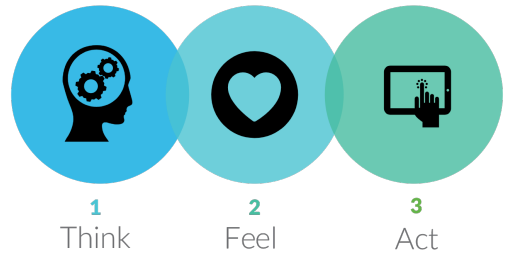
Description

Your team members want to work as a team, but do they really understand what it takes to connect with others and communicate with them on a deeper level?

Studies show that team performance is linked to the quality of connection between team members, and unfortunately many teams don't understand the links between human connection and productivity.

In this program, we dig into both the why and the how of understanding ourselves and understanding others.

Employee Engagement: 3 Factors How Employees...



Highlights

- What is EQ? Why should I care?
- EQ Self assessment
- The power of Attitude
- Clear Communication
- The Four Levels of Listening
- The CORE of Conflict Resolution

Formats

- 1/2 Day Workshop
- Full Day Workshop

Who Should Attend

- Executive Leadership Teams
- Partnership Teams
- Departmental Leadership Teams
- Corporate Teams (A Manager & his/her Team)
- Project Managers
- Program Managers
- Team Leads
- New Managers
- Managers of Managers

VP Programs, SHRM

“Tom did a great job of teaching our group about employee engagement and accountability. He gave real examples and told great stories, too.”

- Lisa S.

